# Standard Router Configuration Instruction

This instruction is used for configuring City Cable Standard Router if the end-user accidentally reset the device. You should have your internet connection once you have successfully configured the router by following this instructions. Please contact us if the internet connection still not be stored after the configuration.

Required equipment & info:

- City Cable Standard Router
- Smart Device (smartphone, laptop, desktop, etc.)
- RJ45 Ethernet Cable
- Your City Cable Internet account details (username & password)

Step 1 – Power on your router & Connect to the Wall Socket.

Please make sure your router is powered on. Make sure your router is connected to the right wall socket. If you have an internet connection before, you could use the same wall socket as before.
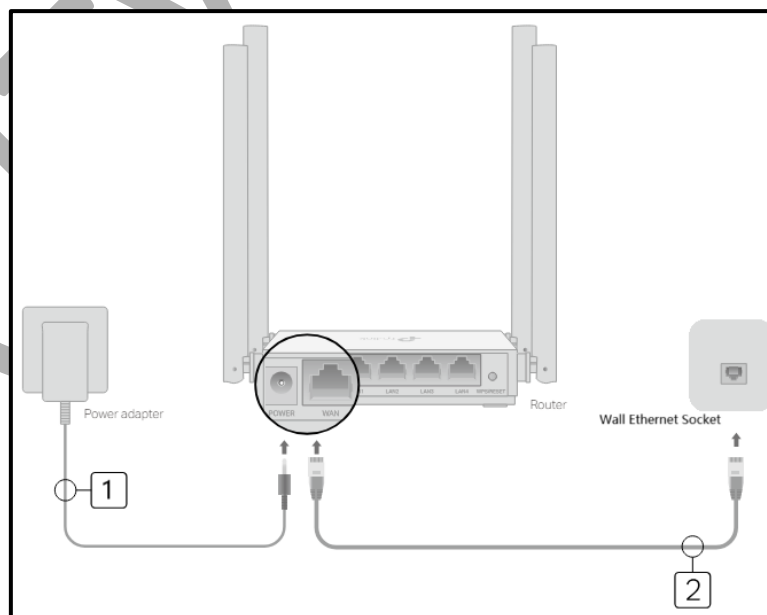
Verify that the internet LED turns solid (orange or green) before continuing with the configuration.

Step 2 – Connect your smart device to the router.

- **Method 1: Wired**
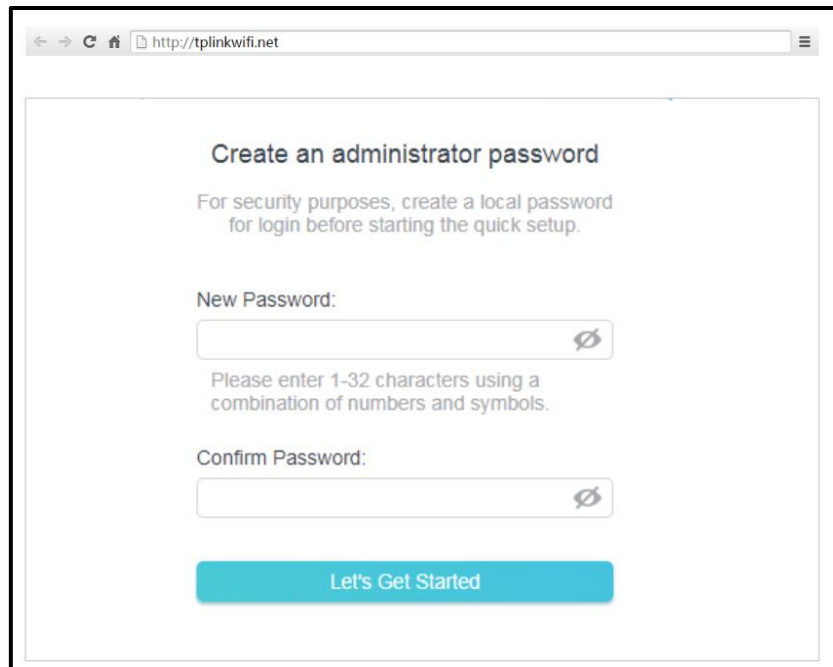 Turn off the Wi-Fi on your computer and connect your computer to the router's LAN port.
- **Method 2: Wireless**
    - Connect your device to the router's Wi-Fi using the SSID (network name) and Wireless Password printed on the label at the bottom of the router.
    - Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.
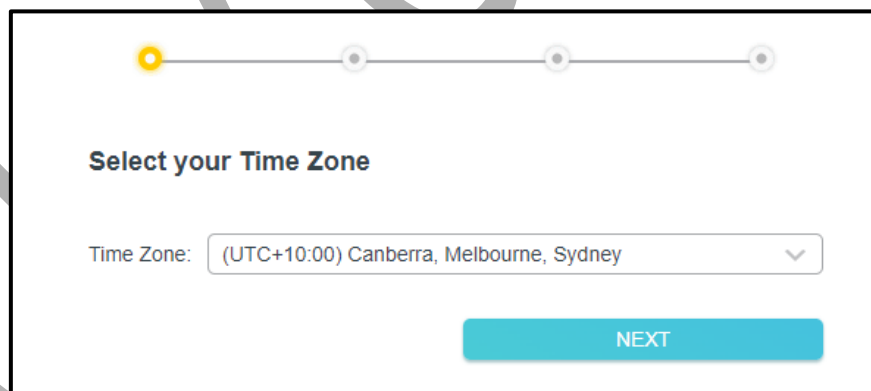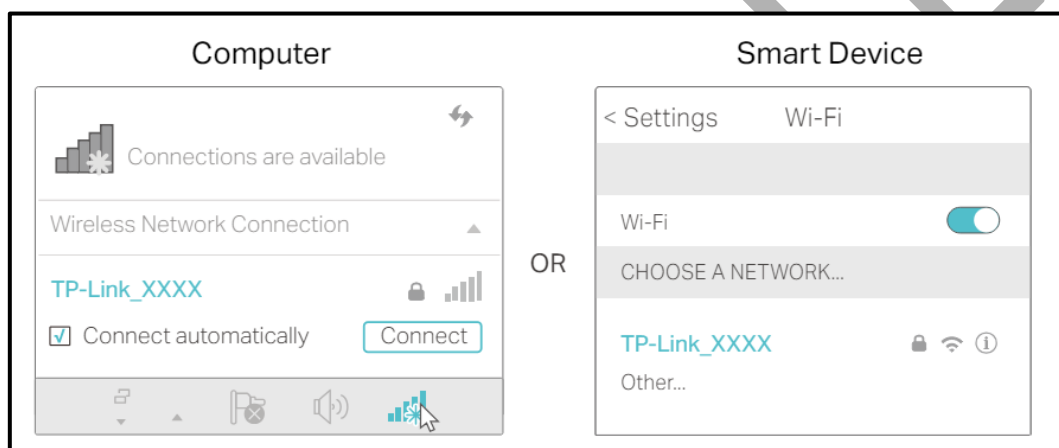
Step 3 – Access the router's web interface and start the configuration.

Enter http://tplinkwifi.net in the address bar of a web browser. You will be directed to the web interface of the router.

Create a password to log in. Click "Let's Get Started" to the next step.

Select the right time zone "(UTC+10:00) Canberra, Melbourne, Sydney".

Click "Next" to the next step.

Select "PPPoE" as your connection type.

Click "Next" to the next step.

Type in your City Cable account username and password. Select "None" as a Secondary Connection.

Click "Next" to the next step.

Personalize Wireless Settings

Personalize your wireless network names and passwords.

2.4 GHz: ☑ Enable

Network Name (SSID): TP-Link_2EB4

☐ Hide SSID

Password: 48151856

5 GHz: ☑ Enable

Network Name (SSID): TP-Link_2EB4_5G

☐ Hide SSID

Password: 48151856

BACK   NEXT

Here is the page of your Wi-Fi setting. You can change your Wi-Fi name and password here. Please be noted, there are two Wi-Fi – 2.4 GHz and 5 GHz. Please be sure to change both of them if you want to change the Wi-Fi name or password.

Click "Next" to the next step.

Confirm Settings

Time Zone: (UTC+10:00) Canberra, Melbourne, Sydney

Internet Connection Type: PPPoE
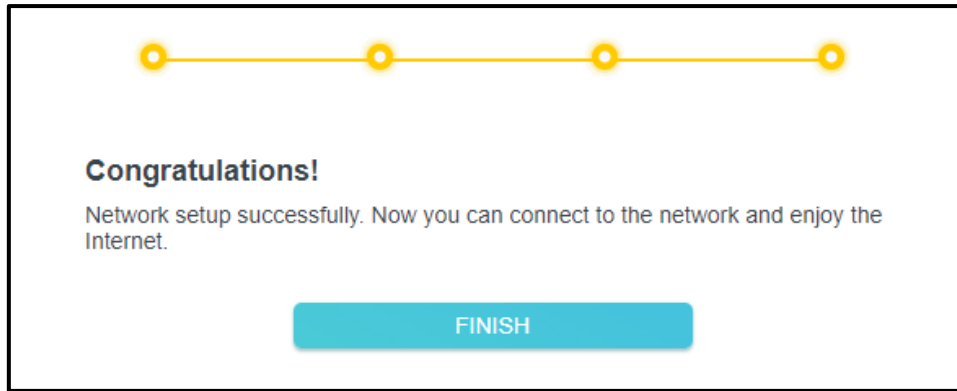
Wireless Settings:

2.4 GHz: On

SSID: TP-Link_2EB4

Password: 48151856

5 GHz: On

SSID: TP-Link_2EB4_5G

Password: 48151856

BACK   NEXT

Confirm all the settings are correct, and then click "Next" to apply all the configurations.

Congratulations!

Network setup successfully. Now you can connect to the network and enjoy the Internet.

FINISH

Click "Finish" to complete the configuration.

If you cannot get an internet connection, please check if your router is connected to the correct wall socket. If not, please try to connect to another wall socket.

If your 5GHz Wi-Fi does not work after step 3, it may be affected by various factors. In this case, your router may need advanced configuration. Please check **"Additional Step"** as below for the details.

If you are still experiencing connectivity issues, please feel free to contact us via **customerservice@citycable.com.au** or **1300 850 718**, Mon-Fri, 9am-6pm for further assistance.

Additional Step – Configure your 5GHz Wi-Fi (Optional)

In some cases, there may be various factors in your area that cause you could not connect to the 5GHz Wi-Fi successfully. We will need to do a special configuration for the 5 GHz Wi-Fi to make it work.
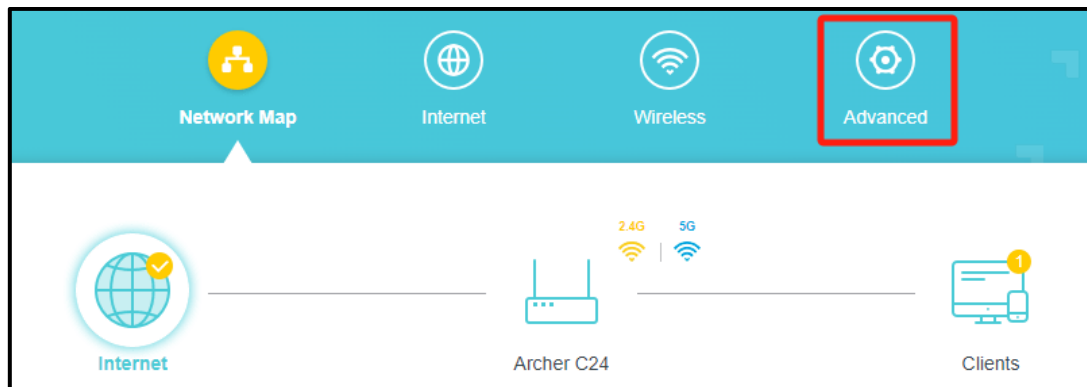
Click "Advanced" on the top bar.
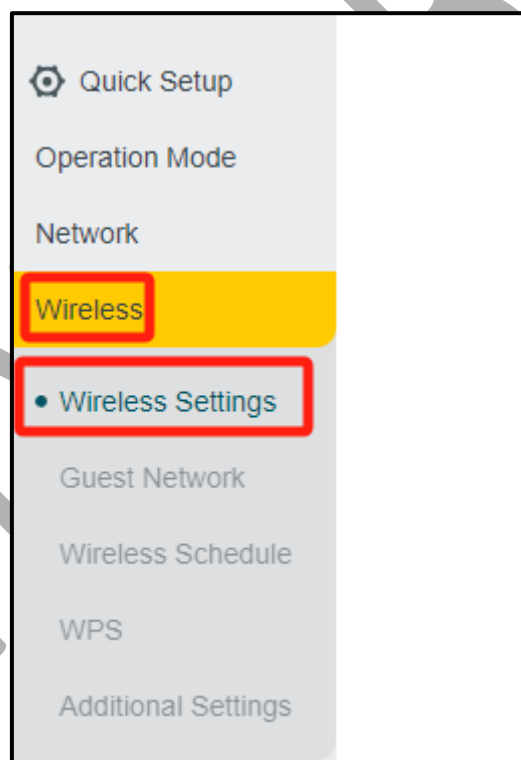
Select "Wireless" on the left bar.

Select "Wireless Settings" under the "Wireless" section.

Look for the "Channel" under the 5GHz section.

Change the default value "AUTO" to "48".

Click "SAVE" to apply the setting.

Your Wi-Fi will be rebooted and the 5 GHz Wi-Fi will work properly.