

CITYCable Premium Router Configuration Instruction

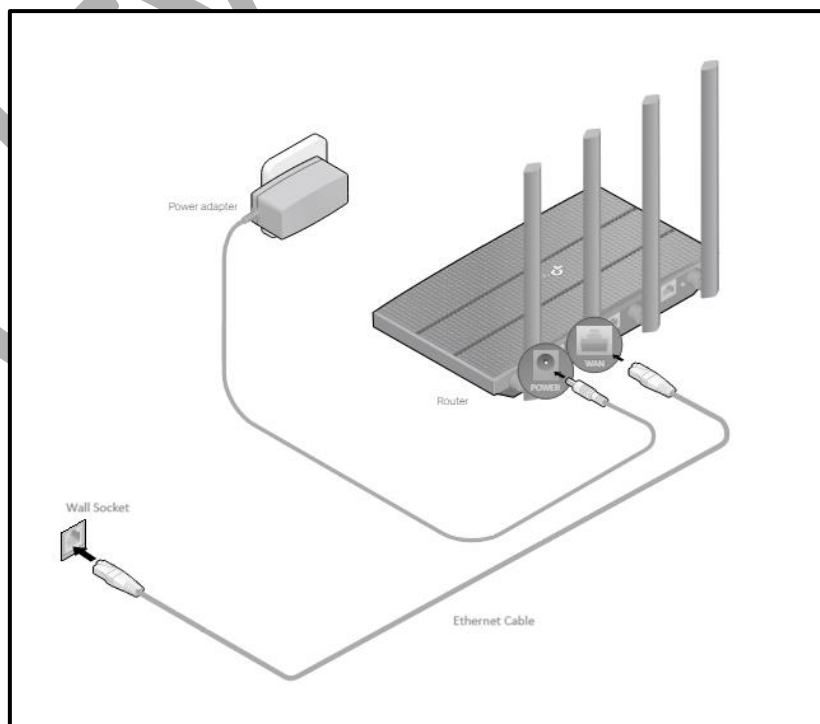
This instruction is used for configuring City Cable Premium Router if the end-user accidentally reset the device. You should have your internet connection once you have successfully configured the router by following this instructions. Please contact us if the internet connection still not be stored after the configuration.

Required equipment & info:

- City Cable Premium Router
- Smart Device (smartphone, laptop, desktop, etc.)
- RJ45 Ethernet Cable
- Your City Cable Internet account details (username & password)

Step 1 – Power on your router & Connect to the Wall Socket.

Please make sure your router is powered on. Make sure your router is connected to the right wall socket. If you have an internet connection before, you could use the same wall socket as before.



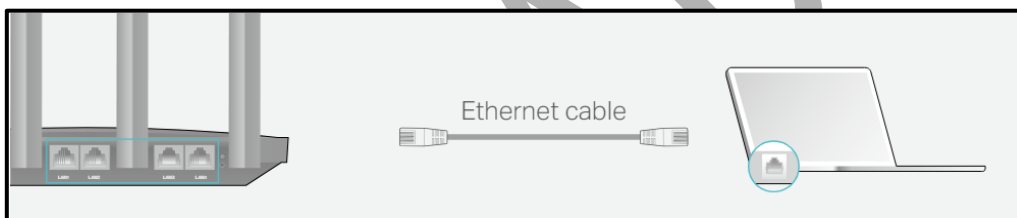
Verify that the internet LEDs are on and solid to confirm the hardware is connected correctly before continuing with the configuration.



Step 2 – Connect your smart device to the router.

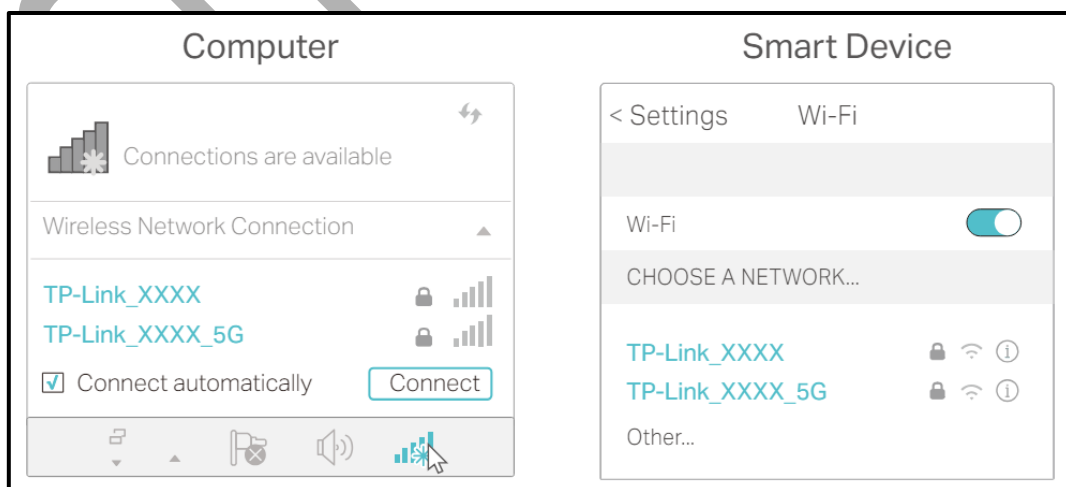
- Method 1: Wired

Turn off the Wi-Fi on your computer and connect your computer to the router's LAN port.



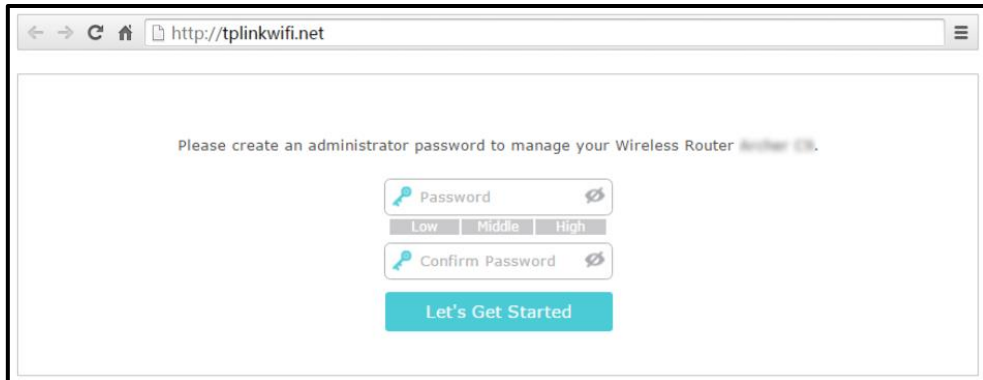
- Method 2: Wireless

- Connect your device to the router's Wi-Fi using the SSID (network name) and Wireless Password printed on the label at the bottom of the router.
- Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.



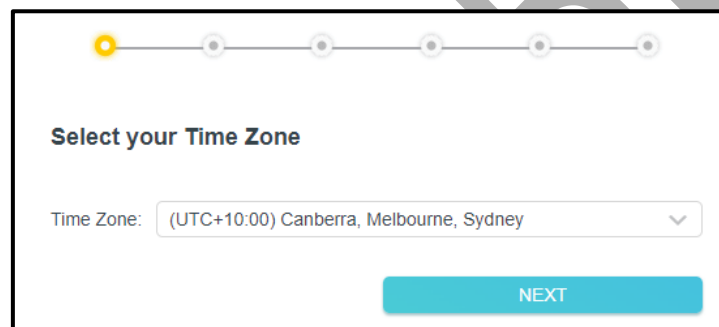
Step 3 – Access the router's web interface and start the configuration.

Enter <http://tplinkwifi.net> in the address bar of a web browser. You will be directed to the web interface of the router.



A screenshot of a web browser window showing the TPLINK WiFi setup page. The address bar contains <http://tplinkwifi.net>. The page text reads: "Please create an administrator password to manage your Wireless Router". Below this, there are two password input fields: "Password" and "Confirm Password". Between these fields are three radio button options: "Low", "Middle", and "High". A teal "Let's Get Started" button is positioned below the "Confirm Password" field.

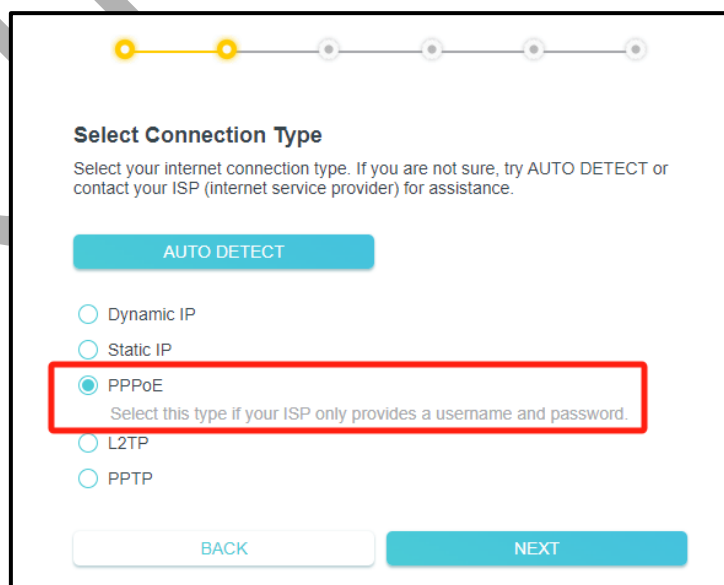
Create a password to log in. Click “Let’s Get Started” to the next step.



A screenshot of the "Select your Time Zone" configuration step. At the top, there is a progress indicator with five dots, the first of which is highlighted in yellow. The title "Select your Time Zone" is centered. Below it, a "Time Zone:" label is followed by a dropdown menu showing "(UTC+10:00) Canberra, Melbourne, Sydney". A teal "NEXT" button is located at the bottom right.

Select the right time zone “(UTC+10:00) Canberra, Melbourne, Sydney”.

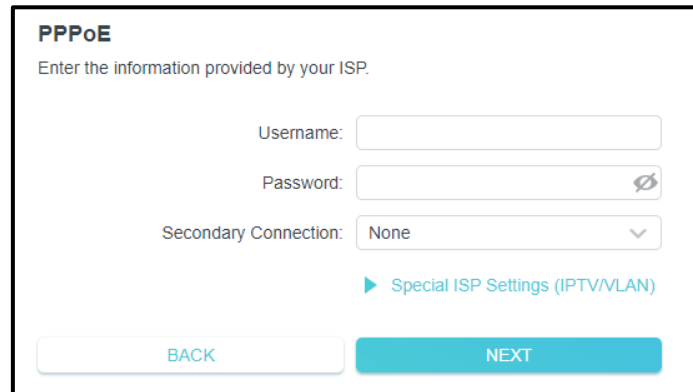
Click “Next” to the next step.



A screenshot of the "Select Connection Type" configuration step. At the top, there is a progress indicator with five dots, the first two of which are highlighted in yellow. The title "Select Connection Type" is centered. Below it, there is a sub-header "Select your internet connection type. If you are not sure, try AUTO DETECT or contact your ISP (internet service provider) for assistance." Below this, there are several radio button options: "AUTO DETECT" (highlighted with a teal button), "Dynamic IP", "Static IP", "PPPoE" (highlighted with a red box), "L2TP", and "PPTP". Below the "PPPoE" option, there is a note: "Select this type if your ISP only provides a username and password." At the bottom, there are "BACK" and "NEXT" buttons.

Select “PPPoE” as your connection type.

Click “Next” to the next step.



PPPoE
Enter the information provided by your ISP.

Username:

Password:

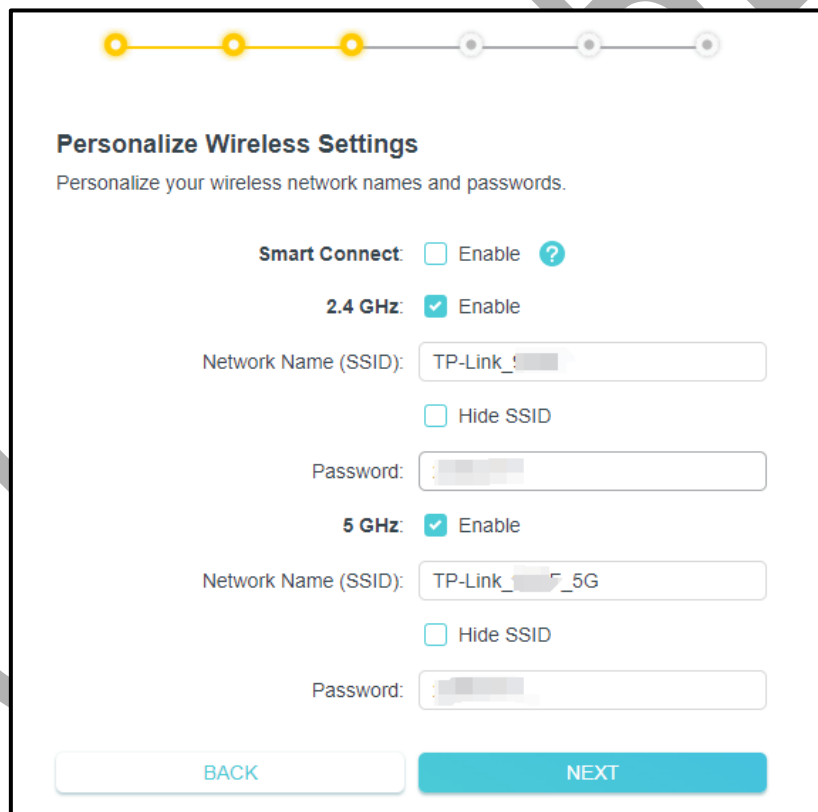
Secondary Connection: None ▼

[▶ Special ISP Settings \(IPTV/VLAN\)](#)

BACK NEXT

Type in your City Cable account username and password. Select “None” as a Secondary Connection.

Click “Next” to the next step.



Personalize Wireless Settings
Personalize your wireless network names and passwords.

Smart Connect: Enable ?

2.4 GHz: Enable

Network Name (SSID):

Hide SSID

Password:

5 GHz: Enable

Network Name (SSID):

Hide SSID

Password:

BACK NEXT

Here is the page of your Wi-Fi setting. You can change your Wi-Fi name and password here. Please be noted, there are two Wi-Fi – 2.4 GHz and 5 GHz. Please be sure to change both of them if you want to change the Wi-Fi name or password.

Click “Next” to the next step.

Keep your router updated.

Auto update allows your router to automatically update to the latest firmware which provides better network performance.

Set Auto Update Now(Recommended)

Skip

BACK NEXT

Select “Skip” for the router to automatically update. The new firmware may cause other internet issues.

Click “Next” to the next step.

It will test the internet connection and show “Success!”.

If you cannot get an internet connection, please check if your router is connected to the correct wall socket. If not, please try to connect to another wall socket.

If you are still experiencing connectivity issues, please feel free to contact us via **customerservice@citycable.com.au** or **1300 850 718**, Mon-Fri, 9am-6pm for further assistance.

CITY CABLE